

Bad Guy or Service Provider – Think Before you Click

There is a new scam you need to watch out for. In the last few years, online service providers like Google, Yahoo and Facebook have started to send emails to their users when there was a possible security risk, like a log-on to your account from an unknown computer.

Bad guys have copied these emails in the past, and tried to trick you into logging into a fake website they set up and steal your username and password. Now, however, they send these fake security emails with a 1-800 number that they claim you need to call immediately.

If you do, two things may happen:

- 1) You get to talk right away with a real internet criminal, usually with a foreign accent, that tries to scam you. They claim there is a problem with your computer, "fix" it, and ask for your credit card.
- 2) You get sent to voice mail and kept there until you hang up, but your phone number was put in a queue and the bad guys will call you and try the same scam.

Remember, if you get any emails that either promise something too good to be true, OR looks like you need to prevent a negative consequence, Think Before You Click and in this case before you pick up the phone.

If you decide to call any vendor, go to their website and call the number listed there. Never use a phone number from any email you may have received. Here is a real example of such a call. Dont' fall for it!

http://cdn2.hubspot.net/hubfs/241394/phone_phish.mp3